

**Dominique ANGELLOZ-NICOUD**

Manager of Arcadium (Annecy, FRANCE)

**WE HAVE CONFIDENCE IN MASTER INDUSTRIE**

*For more than 10 years, the Master Industrie teams have maintained a 900-seat telescopic stand installed in our auditorium. Troubleshooting, maintenance visits or technical assistance: if our expectations are always satisfied, it's thanks to their expertise and their responsiveness. It goes without saying that we will entrust any future technical evolutions of our equipment to Master Industrie.*



**THEY TRUST US**

**Yves KIEHL**

Building Services Manager (Sarreguemine, FRANCE)

**MASTER INDUSTRIE IS FIRST CHOICE FOR OUR EQUIPMENT**

*After several years of working with the manufacturer of our platform, I am very pleased to have reached out to Master Industrie. The team is competent and responsive. The technicians know their work well; they are efficient, pleasant with our staff and always smiling.*



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AUGURAL RCS 463 242 257 / STRATEO

**SERVICES**



**EXTEND THE LIFE OF YOUR EQUIPMENT**

To guarantee the reliability and quality of your seating, Master Industrie supports you Othroughout the life of your stands with service tailor-made for you.





# REGULAR MAINTENANCE INCREASES THE LONGEVITY OF YOUR EQUIPMENT!



To ensure they continue to function properly, your stands must be regularly checked and rigorously maintained. By using our team of experts, you benefit from a specialist, responsive service tailored to your equipment and requirements: such as duration, budget or type of assistance.

## PREVENTIVE MAINTENANCE

Avoid breakdowns or potential accidents as well as the costs of unforeseen repairs. Master Industrie offers you different renewable contract durations from 1 to 5 years, including periodic inspections.

What we do:

- inspection of the mechanical elements and assembly of the stand
- inspection of chairs and essential repairs to guarantee safety standards
- control of the electric motor and the maneuvering system
- inspection of finishes and decorative elements
- replacement of worn parts

Thanks to our know-how, you improve reliability and guarantee the safety of the public and your technical teams while saving money!

## CORRECTIVE MAINTENANCE

In the event of problems or breakdowns, our technicians are at your disposal. Our helpdesk can remotely diagnose the issue and advise you how to solve the problem yourself.

If you experience persistent malfunctioning, our experts will carry out on site repairs as soon as possible.

By relying on our expertise, you benefit from a responsive, high quality service to make your equipment operational again.

# REFURBISH YOUR STAND AND IMPROVE YOUR EQUIPMENT!



The Master Industrie teams are available to help your stands evolve. More economical and faster than complete replacement, refurbishment allows you to meet safety standards and aesthetic demands while improving comfort or adding options and accessories.

From analysis of your equipment and a full understanding of your project through to advice and implementation, our teams of specialists accompany you every step of the way when it comes to your refurbishment needs.

# WHY CHOOSE OUR DEDICATED TEAMS?

## COMPLIANCE

Quality, safety and accessibility: Master Industrie is committed to bringing your facilities up to the latest standards.

## RENOVATION OF YOUR STANDS

Master Industrie provides bespoke refurbishment of your stands: replacement floor, flooring, stair nosing, finishes.

## INCREASING VENUE CAPACITY

Master Industrie's experts study your project and advise you how to change the structure of your current equipment according to your needs.

## SIMPLIFYING THE MOVEMENT OF YOUR STANDS

Master Industrie helps increase your efficiency and save your time with the motorization of your manual stands.

## IMPROVING COMFORT

To make your audience's experience more enjoyable, Master Industrie can replace or renovate your seats, and add handrails, guide lighting and other safety features.